

Using MyChart

Access your medical information online, anytime.

Use "My Medical Record" to:

- Read the medical information your Care Team has written
- Keep track of your medications, lab results, immunizations and more
- Learn about your medical conditions from a trusted source (HealthWise)
- Access tips for staying healthy
- Get a summary of care from your visits to share with specialists outside your Care Team
- Print a card with your medical information to carry with you

MyChart Activation Code:

MyChart Username:

MyChart Password

(Your password is case sensitive):

MyChart on your Mobile

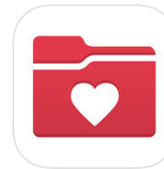
Have a smartphone?

Download the MyChart - By EPIC app for your phone! Once you've downloaded the app, search for "WNCCHS," then log in with your MyChart Username & Password



Most features are available on the app. A computer is needed to reset your password or view visit notes.

MyChart
By Epic



MyChart

Your Health Care at Your Convenience!

Sign up today!

**Questions about MyChart?
Forgot your email address
or password?**

Call (828) 285-0622

To sign up, go to:

mychart.ochin.org/WNCCHS



Western North Carolina
Community Health Services

MyChart Quick Start Guide

Are You Ready?
To Use MyChart you need:

Internet Access

There are many places in the community where you may use a computer if you do not have one of your own.

A Private Email Address

If you do not have an email address, you can get one for free online.

MyChart Activation Code

Ask your Care Team about the different ways to activate MyChart; activation code is case sensitive.

Privacy

MyChart is password protected so others cannot log in to your account and see your information.



Getting Started

There are three ways to sign up. Ask your Care Team for details.

1. At the health center with an activation code and help from staff.



2. At home with an activation code the health center staff gives you.

Use the activation code from your Care Team, your date of birth and last four digits of your Social Security Number to register from your home computer. Go to mychart.ochin.org/WNCCHS



3. Self Sign-Up.

Tell your Care Team you want help signing up and do it together.

- Name
- Date of Birth
- Social Security Number



If the information provided matches your WNCCHS registration **exactly**, you will be enrolled immediately. If you're having trouble signing up, please contact us. **Phone: (828)-285-0622.**

How can you use MyChart?

Health Reminders

Health Screening reminders are noted in MyChart. You may also receive reminders from your Care Team.

Manage your appointments

- Request or cancel an appointment
- View upcoming and past appointments

Stay in touch with your Care Team

- Send and receive secure messages
- Request prescription refills and referrals
- Send home blood pressure measurements
- Complete and send

