

# WNCare

## Sliding Fee Discount Program

### **What is a Sliding Fee Discount Program?**

All patients of Western North Carolina Community Health Services, WNCCHS, are eligible to apply for the sliding fee discount program, SFDP.

Our program will allow us to discount your services based on your income and family size.

For an individual with a family of four and an income of \$25,750 or less you would receive 100% discount on your services. We would only ask you for a nominal fee to help cover the cost of your care.

Our SFDP is optional for all patients if you decline all fees will apply.

Please ask our front desk staff how to apply. We are here to help you and your family.

### **What about Insurance?**

We gladly accept most major insurances. BCBS, Aetna and United Health Care as well as Medicaid and Medicare.

If you would like to speak to someone about applying for insurance through the Affordable Care Act we can help.

We can also help you with your Medicaid application with our case-worker.

The SFDP discount can be applied to your insurance deductibles and co-insurance amount.

For example we will bill your insurance for the visit and the amount that is not covered your SFDP discount would be applied to any balance owed thus reducing the amount you will need to pay.

**Family Size** is defined as follows:

A person who is a household member if their residence is in the immediate home or a home supported by the patient's income. Immediate family members including mother, father, and children. We are willing to work with you to determine your family size.

**Income** is defined as any income used for the support of the family's daily living.

### **What do I need to bring to apply for the program?**

To apply for the program please bring with you:

- **Income: (examples)**
- 2 recent pay stubs
- Unemployment stubs
- 2 recent bank statements
- W-2 for the past year
- Income tax return for the past year

And

- **Family size:** Number of family living with you
- **Photo ID**
- \* *These are examples please work with our front desk staff to apply.*

The Discount is valid for 12 months. Every year we will ask you to verify your income and family size.

You may ask for a self-declaration of your first visit. You will be expected to bring in your proof of income and family size within 30 days to remain in the SFDP.

All patients receive statements on a monthly basis. We offer payment plans for balances over \$50.